

DoD SkillBridge Internship Opportunity
Sector Enforcement Specialist GS-09/11
NON-REMOTE/IN-PERSON ONLY
U.S. Customs and Border Protection (CBP)
Operations Support/CBP Watch
Location: Orlando, Florida
Salary (if hired post internship): <https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/2024/general-schedule>

IMPORTANT NOTE: This opportunity is **OUTSIDE** of USAJOBS.gov and **ONLY** open to active-duty military personnel who are **AT LEAST 11 months from separation.**

DoD SkillBridge Internship Program – U.S. Customs and Border Protection (CBP)
<https://www.cbp.gov/newsroom/spotlights/marine-has-situation-well-hand-cbp-dod-skillbridge-success-story>

LOCATION

Orlando, Florida

MAJOR DUTIES AND RESPONSIBILITIES

In this role the SkillBridge intern will support CBP and other federal agencies enforcement units during land, air, and marine pursuits and interceptions. Facilitate communications with control centers capable of plotting the positions of enforcement personnel and potential targets on navigation, air, and other charts. When direct communications between field elements and the appropriate control center is not possible, the incumbent functions as an intermediary and transmits data on geographical positions in a manner that can be understood by personnel from the participating federal, state, local and tribal enforcement agencies. Supports enforcement personnel and others in all facets of communications via an integrated communication system that utilizes radios, telephones, teletype, email, facsimile equipment, and other technological communication devices.

The SkillBridge intern will be responsible for providing emergency assistance to law enforcement personnel by radio or telephone notifying other CBP personnel, other Federal law enforcement officers, or the nearest state or local police as required. In addition, they provide real-time tactical and operational information in support of ground, sea, and air operations that are not limited to agency or national boundaries. Utilizing such information processing technologies as national databases, brief USBP Sector Operations Units, Watch Officers, and Duty Officers on the common operational picture. When operational problems are encountered, the incumbent performs initial analysis and initiates appropriate corrective action(s).

Contacts responsible service personnel if routine corrective action(s) provided is ineffective. As directed, analyzes, and evaluates identified or potential problem areas, provides the supervisor with objective and quantitative findings and recommendations

concerning areas in which the communication center's operations can be improved and develops associated product deliverables as assigned.

Contributes to the development of policies governing the operation of Over the Air Rekey (OTAR) network equipment located within the NLECC and at fixed site locations scattered nationally and internationally. Performs first echelon Land Mobile Radion (LMR) OTAR responsibilities, which entails basic subscriber configuration in the Key Management Facility (KMF) database, rekeying, and other basic functions required in support of the OTAR program. Based upon information developed through the continued monitoring of KMF, Computerized Communications Consoles, and other network monitoring devices of incoming reports of communications malfunctions, identifies/or addresses a wide range of problems and both determines and initiates appropriate corrective actions. Contacts responsible service personnel if the corrective action(s) taken prove ineffective.

The incumbent is responsible for answering the CBP nationwide tip line, 1-800-BEALERT. Individuals calling can leave potential tips and information regarding suspicious activity at the nation's border. This requires the incumbent to be skillful in interviewing techniques to obtain as much information as possible, validate the information, analyze it, and then disseminate it to the proper authorities. Therefore, the incumbent must have knowledge of law enforcement missions and the roles and responsibilities of multiple federal agencies.

Knowledge of various enforcement data analysis and knowledge of data available via national/international computerized operational information systems. Knowledge of all CBP and other federal, state, local and tribal enforcement functions, and the ability to apply this knowledge when developing new methods, approaches, and procedures for meeting enforcement information requirements. Knowledge of the objectives, overall design, and operating principles of federal, state, local and tribal law enforcement information systems to recognize probable data Interactions.

Knowledge of jurisdiction and missions of concerned federal, state, local and tribal agencies to coordinate needed assistance and dispense enforcement data.

Knowledge of CBP and other federal agencies policies, organization, functions, and operations sufficient to answer questions addressed by the public or other law enforcement agencies.

Writing skills sufficient to prepare criminal history packages, administrative correspondence, standard operating procedures, and internal correspondence.

Ability to communicate effectively, both orally and in writing, to prepare proposals/recommendations, standard operating procedures, internal correspondence, and briefings to the appropriate CBP Commissioner's Office, other headquarters' managers, as well as local management and/other federal, state, local or tribal agency personnel.

Ability to meet user information requirements by using report generators and other means to extract applicable data from national, regional, and local enforcement information systems.

How to Apply:

NOTE: Your resume must explicitly indicate how you meet this requirement, otherwise you will be found ineligible. Please see the "Required Documents" section below for additional resume requirements.

Email Jeffrey.R.Jack@cbp.dhs.gov with **SUBJ: CBP – SkillBridge - Sector Enforcement Specialist GS-09/ FPL 11** – (What Preference Claiming: [30% or More Disabled Veteran, VRA, and/or Schedule A](#)).